Independence. Inclusion. Individuality.

2013 Annual Report
My Dear Brothers and Sisters in Christ,

Since my arrival in the Diocese of Rochester, I have had the opportunity to meet many wonderful people in our parishes, schools and apostolates, among them those who comprise the vast network of Catholic Charities in the Diocese of Rochester. I truly am impressed by the number of people served through the many ministries of Catholic Charities, which annually positively affects the lives of 250,000 persons through its nine divisions and two affiliates. Almost every area of life is enhanced through Catholic Charities in the Diocese of Rochester.

Throughout the pages of the Holy Scriptures, we read of Jesus constantly ministering to the needs of those whom others had forgotten. He healed the sick, made the deaf to hear, to those without speech He gave the gift of being able to praise God, He raised up the crippled and restored sight to the blind. Through these miraculous cures, Jesus was laying the foundation for the second great commandment: “to love our neighbor,” which will rest upon the first great commandment, “to love God,” as Jesus so loved His Heavenly Father.

I am particularly pleased with the work of Catholic Charities Community Services as it walks with clients on the road to independence. I appreciate their commitment in serving nearly 2000 clients, including persons with development disabilities, persons who have suffered traumatic brain injury, and persons living with HIV/AIDS and other chronic illnesses.

I offer my sincere thanks to the Board, volunteers, staff, and supporters who have responded so well to Jesus’ call to love our neighbor.

Devotedly yours in Christ,

The Most Reverend Salvatore R. Matano
Bishop of Rochester

Volunteer Opportunities

Here are some volunteer opportunities at Catholic Charities Community Services. This is by no means an exhaustive list; please contact us with any ideas you might have of how you would like to become involved.

- Christmas gift drives, “adopting” a family or individual
- Board of Directors membership
- Clerical assistance
- Legal assistance for clients in need of permanency planning, supplemental needs trusts and other basic legal needs
- Professional builders/contractors for group home repairs
- Financial planning/budgeting assistance for client seminars
- Special events assistance

Giving Opportunities

Catholic Charities Community Services is driven to provide excellent and comprehensive services to all of our clients. Unrestricted cash donations are needed for emergency shelter, food, clothing, transportation needs, adaptive equipment, technology, community integration opportunities and general operating expenses.

Please consider putting us in your will. Other ways to give include Donor Directed Funds, Gifts-in-Kind, Charitable Remainder Trusts. Contact Heather Rickett at 585-339-9800, ext. 378. Memorial donations or gifts in honor of birthdays, weddings, anniversaries, other special occasions are beautiful ways to honor loved ones.

Online: Secure donating available through Paypal at www.cccsrochester.org

By Mail: Make checks payable to Catholic Charities Community Services and mail to 1099 Jay Street, Building J, Rochester, NY 14611

United Way: Donor designation #2103

Holiday: Christmas projects include giving trees and food baskets and “adoptions” of families for Christmas. Contact Heather Rickett at 585-339-9800, ext. 378.
Dear Friends of Catholic Charities Community Services,

2013 was a year of significant change for Catholic Charities Community Services... in leadership, location and funding landscape. Founding executive director Paul Pickering retired after 30 years of service. Our clients, staff and board of directors welcomed Lori VanAuken to the agency in March to serve as the new executive director, bringing with her 25 years of expertise in the not-for-profit field. More leadership change came about in September, when Virgil Joseph assumed the position of Board President, bringing his strong finance background and leadership skills to the helm. After 15 years on East Ridge Road in Irondequoit, we moved our main offices to Water Tower Park on Jay Street, increasing our accessibility for clients and allowing space for future growth. In October, we also expanded our office space in Penn Yan.

On the funding scene, New York State’s reimbursement rates were being recalculated, leaving many agencies like ours in precarious positions when it came to budgeting for the future. The Office for People with Developmental Disabilities encouraged agencies to downsize their residential homes and to prepare for a new managed care system for clients. The Medicaid Redesign effort re-classified HIV/AIDS as a chronic illness, and it joined a list of other chronic illnesses, expanding our client base through a new care management service model—Health Homes.

So much change in one year could have been tumultuous and distracting; however, our strong foundation and commitment to our clients allowed us to embrace the opportunities before us. We positioned ourselves for growth... upgrading technology, securing funding for employment training, and other services to support our clients. We served nearly 1,800 individuals in 2013—almost twice as many as the previous year—with outreach efforts, case management and supportive services like housing subsidies and life skills training. We continue to position for growth in 2014 by defining our brand, restructuring, and strategic planning.

The Greek philosopher Heraclitus said, “The only thing in life that is constant is change.” Here are two more constants at Catholic Charities Community Services: 1) staff members who are driven to provide superior and compassionate services to our clients, and 2) our clients’ success living empowered, dignified, and independent lives. We hope you enjoy reading about our clients in the following pages. We thank them for inviting us to be part of their successes.

With best regards,

Lori VanAuken, Executive Director
Virgil Joseph, Chairman, Board of Directors
Catholic Charities Community Services, in conjunction with Catholic Charities of the Diocese of Rochester and those we serve, is deeply committed to enhancing and strengthening the independence, inclusion, and individuality of persons with disabilities and those who are living with significant health challenges. We provide services that support, coordinate, advocate, and educate in order to foster individual and community empowerment. We strive to build a just and compassionate society for all individuals to live with dignity as people of God.
Catholic Charities Community Services began in 1980 as a single residential home for those living with developmental disabilities. By the end of 2013, it was serving almost 1800 people annually in twelve counties—people who are living with developmental disabilities, traumatic brain injuries, HIV/AIDS and other chronic illnesses.

As one of the 11 Catholic Charities organizations of the Roman Catholic Diocese of Rochester, Catholic Charities Community Services is deeply committed to enhancing and strengthening the independence, inclusion and individuality of the people it serves.

It provides an array of services, some of which include case management, housing and residential programs, support and education groups, benefits assistance and advocacy, emergency referrals, employment and vocational connections, and community-based, life-skills training. These services are critical for empowering the individuals we serve in order that they may live as independently and successfully as possible.

Catholic Charities Community Services works to build a just and compassionate society in which all individuals can live with dignity as people of God. Services are provided to people of all faiths and backgrounds.

2013 Highlights
- Move into Water Tower Park, 1099 Jay Street
- Rural (Penn Yan) office expansion
- Founding Executive Director retires
- New Executive Director
- New Deputy Executive Director, formerly Director of HCSS
- Expanded TOP (Training Opportunities for Professionals)
- Presented on quality management at NYS North American Housing and Special Needs Populations Conference

Quality Assurance staff representation
- NYSACRA Quality Committee
- Keuka Lake Conference Committee
- Yates County Community Services Board
- Central NY Quality Coalition

Representation on community committees
- iCircle Board
- Homeless Services Network of Rochester, NY and Continuum of Care
- Council on Agency Executives
- RATFA (Rochester Area Task Force on AIDS) Board
- Veteran’s Administration Network
- Medicaid Service Coordinator’s Network
Shakeem’s Story

Shakeem is a happy and engaging young man who loves music, singing, dancing and animals. When he was born prematurely, Shakeem weighed just over a pound. His early arrival and low birth weight, coupled with an elevated level of lead in his system, left him with a developmental disability.

Growing up, Shakeem did not have a stable home environment, and, after a very challenging childhood, 19-year-old Shakeem was determined not to fall victim to “the streets.” He reached out to Catholic Charities Community Services for help.

At Catholic Charities Community Services, Shakeem receives a grant to assist with his rent, he participates in community habilitation services, and receives service coordination. With the assistance of his team at Catholic Charities Community Services, Shakeem has successfully learned to budget his money, grocery shop, drive a car and complete daily living tasks. In 2009, he realized one of his biggest accomplishments when he moved into his own apartment! Shakeem is now participating in the agency’s Consumer Advisory Board, which is a group of consumers from across the agency who play a role in community outreach and who will be facilitating a consumer focus group in fall 2014.

Shakeem was a featured speaker at Catholic Charities Community Service’s Breakfast with Friends event, where he shared his life struggles along with the successes that he has achieved while receiving services from Catholic Charities Community Services. In his remarks, Shakeem said, “Catholic Charities Community Services is my family!”

The next accomplishment that Shakeem is actively working toward is becoming a homeowner. He is working with Habitat for Humanity to build a place of his own, which he will share with his young daughter and their family dog. We have no doubt that Shakeem will reach this goal.
In 2013, the Developmental Disabilities Services Department received a 5-Star rating from the NYS Office for People with Developmental Disabilities. The dedicated staff of this department work with individuals and families in a variety of ways in order to help them achieve the goals they have set to live their lives as independently and inclusively as possible.

- Residential programs, including community residences, individualized residential alternatives, and supported apartments
- Service Coordination
- Day Habilitation
- Individual and Family Support Services
- Community Habilitation

**2013 Highlights**

- Provided hospice and comfort care, planned funerals and weddings and facilitated ten residential moves for our clients
- Expanded services to enhance self-directed care
- CCCS Staff member received Keuka Conference Direct Care Professional Award
Deniese’s Story

In Haiti in the early 1990s, it was a time of great violence. For Deniese, who was born in Haiti and lived there with her young daughter and infant son, the violence came right into her home. One evening soldiers broke into her home and threatened her for information. She found herself thrown to the floor, with a soldier’s boot on her head and a gun pointed toward it. The soldiers left her home with a promise to return, so she fled in the night in a very small boat in hopes of reaching the United States.

After her boat nearly capsized and she and the others were rescued by US Coast Guard, she wound up in a refugee camp in Guantanamo Bay. It was at that time that it was discovered that she was positive for HIV. Eventually, she and her baby came to America as refugees and then became permanent residents. After a few years of living in the US, Deniese came to Rochester. It was here that she was referred to Catholic Charities Community Services for assistance.

In 1997, she met with Sr. Jane Schur and began what has become a 17 year partnership with Catholic Charities Community Services. Initially, her case management included getting her into safe housing, obtaining needed medical services and HIV treatment, schooling and ESL (English as a Second Language) training, clothing, food and benefits. In addition to that, Sr. Jane worked for several years to make it possible for her daughter, who was still in Haiti, to join the rest of the family here in Rochester.

Since then, Deniese and her family have worked with the CCCS team while her children have grown from youngsters into self-sufficient adults who are valuable, contributing members of the Rochester community. Deniese works a full-time job, assists in the community; and is a member of our Consumer Advisory Board, where she has contributed input into our agency identity and services. She received training as a peer educator, and she was a featured speaker for Catholic Charities Community Services. She is also now a United States citizen.

A Catholic Charities Community Services staff person said of Deniese, “She, for me, is hope. She is a bright, shining light for both the staff and our clients. Her very presence shows others how they can overcome odds to reach fulfillment in life and raise tremendous children. And to me, she shows the value of listening with your heart, and to never underestimate the power of standing beside a consumer in solidarity, dignity and respect.”

Deniese is the very definition of empowerment, dignity and compassion.
Highly regarded and well respected by the New York State Department of Health, our Health Coordination and Support Services Department’s care managers work diligently to empower the individuals they serve to be able to obtain the medical services and medications they need to live healthy and successfully in the community.

- Housing assistance
- Emergency food/rent/utility support
- Transportation
- Medication access
- Coordination of medical services
- Connection to employment and vocational services
- Assist in navigation of Social Services

2013 Highlights
- Expansion of work readiness programming
- Expanded rural community outreach and engagement
- RATFA World AIDS Day Award Luncheon—staff, programs and clients received awards
- Presented at US Conference on AIDS in Washington, DC
Melinda’s Story

Melinda was born in Rochester, grew up in Auburn, and then moved back here. She had a relatively normal childhood; however, when she was 17 years old, she began to experience several unpleasant symptoms—severe headaches, dizziness and eventually fainting spells. Then when she was a senior in high school, she had a heart attack, for which doctors had no explanation. These symptoms, along with incredible vertigo, the inability to concentrate, and visual disturbances went on for some time. There was a tumor which had grown and taken over her vagus nerve, causing stomach and heart issues as well as breathing problems. By the time she was 20, her doctor realized that her strange symptoms indicated that something was very wrong. She was sent to a specialist, who immediately identified a tumor.

The tumor had taken over her jugular vein and carotid artery, her skull base, all the way up to her eye and into her C1 vertebrae. This required a surgery that was not done by anyone in Rochester. There were two choices—Switzerland or Los Angeles. She chose Los Angeles. The surgery was so risky that the chance of death was 80%, and if she lived, they expected her to be in a vegetative state until death. But Melinda figured if they performed the surgery on her, they could learn how to treat this and maybe it could somehow help someone else in the future. “I could feel my body shutting down. I knew I was going to die soon anyway,” says Melinda, “so I had the surgery thinking that if they can’t save me, then maybe I can help them save the next person.”

But they did save her. After two very risky surgeries during which she suffered two strokes, one more extensive than the other, and then became ill with meningitis, Melinda began her long road of recovery. After she was diagnosed with cancer a second time, almost 15 years later, Melinda learned of Catholic Charities Community Services, where she began receiving service coordination, independent living skills training, and community integration counseling. And it was through these services that Melinda began to take her life back.

“It’s transformed my life.”

Some things are still difficult for Melinda to do on her own, so she continues to get help with managing budgets, helping with housing and employment opportunities. Melinda remarked that one of the best things that has come out of working with her CCCS team, though, is how they have helped Melinda regain her confidence. Her CCCS team is a safety net, so she doesn’t have to worry about falling through again.

Today Melinda has a pet sitting business, she is finishing a memoir of her life’s journey, she is an advocate for cancer patients and she sat on the Patients and Family Advisory Council (PFAC) at the Wilmot Cancer Center. Melinda takes harp lessons and had her first harp recital in June. She is an active member of Gilda’s Club, and she won the prestigious Lisa Loopner Award for volunteering and teaching journaling workshops there.

Positive energy flows through Melinda, and she wouldn’t have it any other way.
Recognized by the Department of Health as a Best Practices provider, the caring and compassionate team of service coordinators in the Traumatic Brain Injury (TBI) Services Department empowers individuals by helping them develop a plan for living successfully in the community. For those seeking an alternative to living in a nursing home, our Nursing Home Transition and Diversion (NHTD) Services Department offers a way to continue living with dignity and independence in the community by offering a wide range of comprehensive services.

- Service Coordination
- Independent Living Skills Training
- Community Integration Counseling
- Skills coaching
- Safety monitoring
- Referrals for home modifications

2013 Highlights
- One of the region’s largest providers of services for adults with TBI
- Staff representation at the Brain Injury Association of New York State Conference
- Facilitated extensive environmental modifications for multiple clients
2013 Charitable Support

Individuals
Mr. Michael Adams
Mr. Tony Agostinelli
Mr. and Mrs. Lorne Ainsworth
Mr. and Mrs. James Allen
Mr. Ralph Andersen
Ms. Ruth Aquino
Mr. Dan Ayer
Mr. Jack Balinsky
Mr. Michael Barker
Mr. and Mrs. Raymond Barone
Mr. and Mrs. James Barre
Ms. Suzanne Barrett
Ms. Liz Barto
Mr. and Mrs. Marvin Behnfeldt
Mr. Anthony Bell
Mrs. Yvonne Benson
Ms. Susan Bergman
Mr. Thomas Bigongiari
Ms. Karissa Birthwright
Ms. Kathryn Bissinger
Mr. James Bloomfield
Ms. Claudia Blumenstock
Ms. Carol Bonczyk
Mr. Mark Bottini
Ms. Toni Bovenzi
Ms. Lois Boyd
Ms. Michele Boyd
Mr. Dominic Bozzelli
Ms. Tina Breed
Mr. Donald Brennan
Mr. and Mrs. Jim Brush
Ms. Constance Buell Wahl
Mr. R. Scott Burdett
Mr. Brad Burns
Ms. Virginia Burns
Ms. Virginia Burns
Mr. Bryan Busacca
Mr. and Mrs. Charles Callari
Mr. and Mrs. William Carter
Mr. Richard Case
Mrs. Sharon Casey
Mr. and Mrs. Richard Chapman
Ms. Cynthia Chen
Ms. Mark Cirella
Mrs. Barbara Clark
Mr. Neil Combs
Mr. and Mrs. David and Penny Coon
Mr. Jose Coronas
Mrs. Cathy Cortese
Mr. David Cowles
Mrs. Laura Crandall
Ms. Kathleen Cronin
Mr. James Crowley
Mr. Julio Cruz
Mr. and Mrs. Antonio Curatolo
Mr. and Mrs. Ralph Cyr
Ms. Mary Darling
Dr. Nayan Das
Mr. Matthew Dean
Ms. Amy DeBay
Mr. & Mrs. Fred DeBolt
Mr. Nicholas Delucenay
Mr. Anthony Delvecchio
Ms. Carey Ann Denefrio
Mr. Robert DeRosa
Mr. and Mrs. Brian DeWind
Ms. Esther Dijames
Ms. Maria Dominguez
Mrs. Amy Dorschied
Mrs. Dianet Dorsey
Ms. Zoe Duberstein
Mr. John Dutko
Mr. and Mrs. David Dymski
Paul English
Mr. Eisan Espinosa
Mrs. Catherine Feely
Mr. William Fichtner
Ms. Camille Figueroa
Ms. Tracey Fillmore
Mr. Michael Finnigan
Mr. Rick Fish
Ms. Shelleen Fizer
Ms. Deborah Flood
Ms. Betty J. Froehlich
Ms. Colleen Fronckowiak
Ms. Kathy Gallagher
Mr. Andrew Gallina
Ms. Jeanine Gallina
Mr. Al Gauvin
Ms. Bonnie George
Mr. Christopher Gerace
Mr. Charles Gibson
Mr. Mark Gionta
Ms Carol Girvin
Mr. Stephen Glenning
Ms. Theresa Glessner
Mr. Christopher Grady Troia
Mr. Terence Graham
Ms. Donna Green
Mr. Mark Greisberger
Ms. Bernadette Gridley
Ms. Angela Grimaldi
Ms. Elizabeth Guancial
Mr. Thomas Guiler
Ms. Sara Hansen
Mr. Michael Harris
Ms. Mary Hart
Mr. Warren Hasman
Ms. Kate Haywood
Mr. Nick Heberle
Ms. Christa Heinsler
Ms. Sharon Herbst
Mr. Tom Hogan
Mr. Mike Holihan
Mr. Bob Hooks
Mrs. Rosamond Hoppe
Ms. Karen Howe
Mr. and Mrs. William Hughes
Mrs. Maria Infield
Mr. Craig Jerabeck
Ms. Jennifer Johns
Ms. Lowanda Jones
Mr. Albert Jorajuria
Ms. Josephine Jordan
Mr. and Mrs. Virgil Joseph
Mr. and Mrs. Laurence Kaplan
Mr. James Keenan
Ms. Kathryn Kelleher
Mrs. Ruth Kelly
Ms. Catherine Kent
Ms. Joanne Ketcham
Mr. and Mrs. Charles Kiehl
Ms. Linda Kirschen
Mr. and Mrs. Timothy Klimaszewski
Mr. and Mrs. Charles Knight
Mr. David Kolb
Ms. Tracy Kroft
Ms. Diane Kruger
Ms. Sarah Kwiatkowski
Mr. and Mrs. Michael LaHaye
Mr. Anthony Lapiana
Ms. Bonnie Lebrecht
Mrs. Michelle Lewis
Ms. Gretchen Lindner
Mr. Matthew Livenshaw
Mr. and Mrs. James Lomoglio
Mr. and Mrs. Helen Lomoriello
Mrs. Lori Lootens
Mr. Peter Lutz
Ms. Alice Lyon
Mr. Tim Lyster
Mr. and Mrs. Laura and Bruce Maas
Mrs. Regina MacAdam
Mrs. Laurie Majchrzak
Mr. and Mrs. Frank Marino
Mr. and Mrs. Gina and Loren Martin
Mr. David Martinez
Ms. Debbie Masco
Ms. Natalie Masco
Mr. Richard Masters
Mr. Todd Mattle
Mrs. Jennifer McAdam
Ms. Annalisa McCann
Ms. Brenda McClain
Ms. Monica McCullough
Mrs. Mary McEligott
Rev. Kevin McKenna
Mr. Joseph McMahon
Mr. and Mrs. Daniel McNett
Mr. John Mealey
Mrs. Jennifer McAdam
Mr. and Mrs. Daniel McNett
Mr. John Mealey
Mrs. Josephine Miller
Ms. Lynda Millerd
Mr. William Mittak
Ms. DMC Moonan
Ms. Thelma Moorehead
Ms. Marci Naber
Mr. David Nagel
Mr. Jeffrey Nagel
Mr. Michael Nesbitt
Mr. Robert Newton
Ms. Luly Nicosia
Ms. Shirley Noone
Mr. and Mrs. Edward Nowak
Mrs. Joan Nowak
Ms. Suzanne O’Brian
Ms. Nancy O’Mara
Mr. Daniel O’Neill
Mr. Stephen Oberst
Ms. Sandra Ortiz
Mr. Roland Osterwint
Mrs. Joanne Ostrey
Mr. William Pagano
Mr. Jeff Paillie
Mr. Chris Palen
Mr. Arman Pan
Mrs. Marilyn Parmerter
Ms. Carmen Pellegrino
Mr. John Perevich
Ms. Dorothy Perotto
Mr. Brian Perry
Mr. Trevor Peryea
Ms. Teri Peters
Mr. and Mrs. Paul Pickering
Ms. Sandy Pierce
Ms. Angelina Pike
Ms. Barbara Poling
Ms. Jackie Potter
Ms. Kathryn Preez
Dr. Ryne Raffaelle
Mr. Travis Rankin
Ms. Joan Rausch
Mr. Francis Rice
Mr. Mark Richards
Mrs. Heather Rickett
Ms. Ms. Judy Ritzenthaler
Dr. Thomas G. Rodenhouse
Mr. and Mrs. Royce Rogers
Ms. Lynn Rogowski
Ms. Denise Ross
Mrs. Karen Rowland  
Mr. Philip Rowland  
Mrs. Barbara Rudzianski  
Mr. Michael Rumrill  
Mr. Gregg Sadwick  
Ms. Deborah Salmon  
Mrs. Mayeline Santiago  
Ms. Renee Sapienza  
Mr. Frank Sapienza III  
Ms. Renee Sapienza III  
Ms. Jaime Saunders  
Mr. Leon Savvyko  
Ms. Katrina Schell  
Mr. Matt Schermerhorn  
Ms. Megan Schermerhorn  
Mrs. Susan Schmidt  
Mr. and Mrs. Bruce Scott  
Mr. Timothy Sheehan  
Ms. Cheryl Shepard  
Mr. David Shepard  
Ms. Carol Shulman  
Mr. and Mrs. Joseph Slisz  
Ms. Sandi Smalt  
Mrs. Barbara Smith  
Mr. Christopher Smith  
Mr. David Smith  
Mr. Steven Smith  
Mr. and Mrs. Alan Snyder  
Mr. and Mrs. Edward Soderstrom  
Mr. Michael Sofia  
Mr. David Soldi  
Ms. Lydia Solla  
Mr. and Mrs. Edmund Starowicz, Jr.  
Mr. and Mrs. John Statts  
Mr. Charles Steinman  
Mr. and Mrs. Daniel Stinebiser  
Ms. Lucy Stio  
Mrs. Linda Stoddard  
Mr. Kevin Sullivan  
Ms. Lynn Sullivan  
Ms. Kimberly Swigut  
Ms. Wilma Szozada  
Ms. Kathleen Termine  
Mr. Michael Tomidy  
Ms. Jackie Tonetti  
Mrs. Jennifer Trombley  
Mrs. Sharon Updike  
Ms. Yaritza Vazquez  
Mrs. Aurora Vega  
Mr. Srini Venkatesh  
Ms. Rita Venuti  
Mr. Mark Verdi  
Mrs. Helen VerWulst  
Mr. Mark Wahl  
Ms. Stephanie Watts  
Ms. Linda Wayland-Smith  
Mr. John Welch  
Mr. James White  
Ms. Marsha Widrick  
Dr. Diana Williams  
Mr. Timothy Wilson  
Ms. Kelly Wright  
Mr. James Yost  

**Organizations and businesses**

- 5Linx  
- Anesthesia Associates of Rochester  
- Antonetta’s Restaurant  
- Barnes and Noble  
- Barrett Greisberger Fletcher LLP  
- Bella Amore  
- Benefit Resource Inc.  
- Big Oak Driving Range  
- BJ’s Wholesale Club—Greece  
- BJ’s Wholesale Club—Victor  
- Black and Blue  
- Brio Mediterranean Bistro  
- Bristol Harbour  
- Canandaigua National Bank  
- Cannan & Alexander LLC  
- Carmelite Monastery of Rochester  
- Casa Larga  
- Catholic Family Center  
- Century Liquor and Wines  
- Char Restaurant  
- Charlotte Appliance  
- Charlotte Appliance & Furniture  
- Cheesecake Factory  
- Church of Christ the King  
- Church of the Assumption  
- Church of the Resurrection  
- Ciccarelli Advisory Services, Inc.  
- Companion Care of Rochester  
- Complete Payroll Processing, Inc.  
- Coordinated Care Services Inc.  
- Country Club Liquor  
- Crossbridge Financial Services  
- Darien Lake Resort  
- Delta Sonic  
- DHL Global Forwarding  
- Dinosaur Bar-B-Que  
- Downstairs Cabaret Theatre  
- Elmgrove Ventures, LLC  
- EPIC Advisors, Inc.  
- Excellus Blue Cross and Blue Shield  
- Family First Federal Credit Union  
- Field Tex  
- Flaum Management Co., Inc.  
- Friendly Dodge Chrysler Jeep  
- Frontier Glass  
- Genesis Communications  
- Genesse Country Museum  
- Gigi’s Italian Kitchen and Catering  
- Girl Scout Troop  
- Hanging Around Frame and Art  
- Harmony in Wood  
- Harris Beach PLLC  
- Hicks and McCarthy  
- Holy Sepulchre Cemetery  
- Ascension Garden  
- House of Bacchus  
- Hynes Concrete Contractor  
- KAFI  
- L David Salon & Spa  
- Lakeside Roofing and Siding Materials, Inc.  
- Lawley Service, Inc.  
- Leader Professional Services, Inc.  
- Long Pond Pediatrics, LLP  
- M&T Bank  
- Medisked, Inc.  
- Memorial Art Gallery  
- Merck and Co., Inc.  
- Metro Mattress  
- Midtown Athletic Club  
- Midwest, Inc.  
- Milco Woodworking LLC  
- Mitchell-Nagel & Associates  
- Mostly Clay  
- Mother Of Sorrows Church  

**2013 REVENUES**

- **$9,572,789**
  - Medicaid  
    - $6,826,893  
  - Grants and contracts  
    - $1,661,886  
  - Client fees  
    - $944,211  
  - United Way  
    - $18,555  
  - Endowment income  
    - $15,272  
  - Contributions  
    - $85,593  
  - Other  
    - $20,379

**2013 EXPENSES**

- **$9,456,400**
  - Program  
    - $8,473,453  
  - Management and general  
    - $933,466  
  - Fundraising  
    - $49,481  
  - Management  
    - $933,466  
  - Surplus  
    - $116,389
Catholic Charities Community Services is deeply grateful to all the individuals, corporations, foundations, government entities, and our community, whose generous gifts have supported our work. Every effort has been made to ensure accuracy; nonetheless, in listings of this length, errors and omissions may occur. If your name has been misspelled, omitted, or listed incorrectly, please accept our apologies and bring the mistake to our attention so we can correct our records.
On September 16, 2013, Catholic Charities Community Services celebrated the installation of Spirit, its Horses-on-Parade horse at the new office at Water Tower Park. The staff was joined by both the original artist, Belinda Bryce, and the artist who created a new base for Spirit, Mark McDermott. McDermott also moved and installed the horse.

Spirit was designed and painted by Belinda Bryce. Bryce’s work has been featured in solo and group shows, on book covers, in national juried exhibitions, and in interior designer showcases. In the design of Spirit, Bryce incorporated several different translucent layers of golden acrylic and interference paint, and the layers symbolize movement through time—past, present and future—and space. The images of the people are actual individuals who received services from Catholic Charities Community Services. The overall effect of the design is meant to reflect the ups and downs and uncertainties of life, especially those felt by individuals living with HIV and AIDS. Both Bryce and McDermott donated their time and talent to this “labor of love.”

Spirit spent 11 years “grazing” in the field behind CCCS’ former location in Irondequoit. Time and weather took a bit of a toll on the horse’s finish, and Belinda Bryce stepped up to refurbish the horse in anticipation of a move to a new indoor location. Spirit was released from a cement base and transported to the artist’s studio. Metal and wood sculpture artist Mark McDermott created a new walnut base, suitable for indoor living.

Spirit continues to brighten up the new space, currently residing in the reception area.

Fundraising Events
Now in its third year, Breakfast with Friends continues to grow. Save the date: March 6, 2015, at Irondequoit Country Club. We will be featuring clients discussing the positive impact the agency has had on their lives, as well as an exciting guest speaker.

The 19th Annual Golf Tournament is scheduled for July 20, 2015, at the beautiful and challenging Irondequoit Country Club. This event includes lunch and dinner, contests, silent auction and more.

Sponsorships are available for both the Breakfast with Friends and the Golf Tournament. Contact Heather Rickett at 585-339-9800, ext. 378 for more information on these events.
Craig Searle, age 40, is an avid hunter, gardener, and a hard-working family man who is also an exceptional artist in spite of being paralyzed due to a spinal cord injury. He has graciously shared his artwork for us to use in this annual report. We are very grateful for his generosity. For more information on Craig’s artwork, please contact Heather Rickett.