Encouraging Inclusion

Catholic Charities Community Services

ANNUAL REPORT 2016
The Americans with Disabilities Act of 1990 mandates that every person has the right to participate in all aspects of society. In addition to legislation, encouraging inclusive communities requires strategies that operate at the individual, group, and institutional levels. In 2016 our work at Catholic Charities Community Services has been devoted to leading efforts that promote meaningful inclusion.

The growth in our self-directed services is an indication of our commitment to ensuring that every person can be part of all aspects of their community. Through self-direction, individuals with developmental disabilities truly drive their own inclusiveness. They hire and supervise their own staff who assist them in learning a new skill, joining in recreational activities, taking a class, becoming employed and even volunteering. We are proud to share that our self-directed services more than doubled from the beginning of 2016, reaching a total of 105 individuals and growing.

In March, we were inspired by decorated veteran, Noah Galloway, who delivered the keynote address at our Fifth Annual Breakfast with Friends. Noah lost his arm and leg during an attack while on duty in Iraq in 2005. After a bout of depression, he found strength in fitness and became a personal trainer who landed on the front cover of Men’s Health magazine and then competed on Dancing with the Stars where he took 3rd place! Noah shared his courageous story and showed us what it means to live an inclusive life by actively participating in all aspects of society—even the global stage.

You—our staunch supporters, dedicated funders and stakeholders—are an integral part of our inclusion strategies. Your contributions have helped us reach more people and meaningfully include 3,030 individuals in our communities, our work and our hearts.

Thank you.

Virgil N. Joseph, Lori VanAuken, Chairman, Board of Directors Executive Director
Our Mission

Catholic Charities
Community Services, in conjunction with Catholic Charities of the Diocese of Rochester and those we serve, is deeply committed to enhancing and strengthening the independence, inclusion, and individuality of persons with disabilities and those who are living with significant health challenges.

We provide services that support, coordinate, advocate, and educate in order to foster individual and community empowerment. We strive to build a just and compassionate society for all individuals to live with dignity as people of God.

Include Me . . . In Everything!

At Catholic Charities Community Services, our person-centered services enable individuals with developmental disabilities to create a life plan that allows them to live their life fully, and on their own terms. David shares his story with us . . .

Hi, my name is David. I live at Westerloe House. Living here has brought me new people and a new way of looking at things. Living here has given me a new life! I used to live somewhere else but it did not work out. This is my home and this is my family. I have lived here for ten years.

I love to sing and act. One time, I played Hamlet at Blackfriars Theatre. I like to sing in my church. My favorite restaurant is Golden Corral and I love pizza but no anchovies thank you very much. I draw, do arts and crafts and I love the Family Guy on TV. Mostly, I love to make people happy. I just love people. I am working on finding a place to volunteer. Maybe House of Mercy or DayStar. I talk to the big guy up stairs and he tells me it is better to give than receive. I have had a blast at Westerloe. Someday, I would like to have a place of my own with a roommate.

The staff at Westerloe consider David the house cheerleader. His compassion for others has no boundaries. He will ask you about your life, your family and has something positive to say to everyone. With the help of his service coordinator, David is working hard to realize his dreams.
Developmental Disabilities Services

Our Developmental Disabilities Services Department meets all criteria required by the NYS Office for People With Developmental Disabilities. We work with individuals and families in a variety of ways in order to help them achieve the personal goals they have set.

- Residential programs with varying degrees of support such as individualized residential alternatives and supportive apartments
- Service Coordination
- Family Support Services
- Community Habilitation
- Employment Services
- Self Directed Services
- Fiscal Intermediary
- Rental Housing Assistance
- Broker Services

Care Coordination Services

Care Coordination Services works collaboratively to connect individuals to needed services and supports in the community with a focus on the person’s strengths and abilities while ensuring the highest quality of care.

Service Coordination/Care Management Programs:

- Nursing Home Transition and Diversion Service Coordination
- Traumatic Brain Injury Service Coordination
- Children’s Health Homes Care Management
- Adult Health Homes Care Management
- OPWDD Medicaid Service Coordination
Home and Community Based Services

The Home and Community Based Services program is designed to assist adults with behavioral health disorders and works in collaboration with Health Homes and Managed Care Organizations. Connections are made to one or more of the following services:

- Psychosocial Rehabilitation
- Habilitation
- Family Support and Training
- Education Support Services
- Peer Empowerment Services
- Pre-Vocational Services
- Intensive Supportive Employment
- On-going Supportive Employment

Supportive Services

The Supportive Services Department provides housing assistance to a specific population in need and employment services to the same population along with adults with Developmental Disabilities and qualified individuals referred through ACCES-VR.

- Housing Services
- Emergency Rent and Utility Support
- Long and Short Term Subsidies
- Transportation and Service Engagement
- Linking Medical and Treatment Services
- Benefits Assistance and Advocacy
- Connection to Employment and Vocational Opportunities
- Family and Legal Support
2016 Agency Highlights

Our heartfelt gratitude is extended to Mason Marketing/Mason Digital for helping us launch our new web site. If you have not visited, please do at www.cccsrochester.org. While you are there, sign up for our e-newsletter.

Breakfast with Friends 2016 welcomed nearly 400 guests and raised an unprecedented $92,500 in support. Funds generated from this annual event are used to support our clients and programs.

We expanded our Board of Directors with the addition of two new members:

- Linda Hartnet is a retired public health nurse and former adjunct professor at Roberts Wesleyan College.
- Michael T. Chabalik is a Financial Advisor and principal owner of UBS with The Chabalik Group.

Both new members are serving on the Quality & Compliance Committee of the Board and they are sharing their expertise in regulatory oversight and continuous quality improvement processes.

2016 was a year of collaboration and partnerships. CCCS is proud to be working with many partners through the following community and statewide efforts:

- The Alliance, facilitated by Bivona Child Advocacy Center, is a community collaboration that works to better protect children with developmental disabilities from child sexual abuse.
- Part of a Statewide effort to end the AIDS Epidemic by 2020, the Monroe County Plan to End the Epidemic (MCPtEE) is a county-wide collaborative of clinical and non-clinical providers who are working to remove barriers to treatment of HIV.
- The Finger Lakes Performing Provider System is part of a five-year state wide Medicaid effort to reduce unnecessary emergency room visits and hospitalizations, in part by addressing better access to social determinants of health like housing and other vital community-based services.
Breakfast With Friends 2016

Breakfast with Friends
Keynote Speaker Noah Galloway

Award Recipients Cheryl Greer, Wegmans, and Bishop Emeritus Matthew Clark

CCCS Board of Directors celebrate Breakfast with Friends

Client Speaker Michele Boyd at Breakfast with Friends

Salute to our Wounded Warriors at BWF 2016

Lori VanAuken, Noah Galloway, Virgil Joseph

Giving Opportunities

Catholic Charities Community Services is driven to provide excellent and comprehensive services to all of our clients. Unrestricted cash donations are needed for emergency shelter, food, clothing, transportation needs, adaptive equipment, technology, community integration opportunities and general operating expenses.

Please consider putting us in your will. Other ways to give include Donor Directed Funds, Gifts-in-Kind and Charitable Remainder Trusts. Memorial donations or gifts in honor of birthdays, weddings, anniversaries and other special occasions are beautiful ways to honor loved ones. Contact Joan Brandenburg at 585-339-9800 ext. 305 or e-mail Joan.Brandenburg@dor.org.

Online: Secure donating available at www.cccsrochester.org

By Mail: Make checks payable to Catholic Charities Community Services and mail to 1099 Jay Street, Building J, Rochester, NY 14611

United Way: Donor designation #2103
**Who We Are**

Catholic Charities Community Services began in 1980 as a single residential home for those living with developmental disabilities. Today we serve 3,000 people annually in 12 counties—people who are living with developmental disabilities, traumatic brain injuries and chronic illnesses including HIV/AIDS.

As one of the nine Catholic Charities organizations of the Roman Catholic Diocese of Rochester, Catholic Charities Community Services is deeply committed to enhancing and strengthening the independence, inclusion and individuality of the people we serve.

We provide an array of services, some of which include case management, housing and residential programs, support and education groups, benefits assistance and advocacy, emergency referrals, employment and vocational connections and community-based life-skills training. These services are critical for empowering the individuals we serve in order that they may live as independently and successfully as possible.

Catholic Charities Community Services works to build a just and compassionate society in which all individuals can live with dignity as people of God.

**Locations**

Catholic Charities Community Services operates in all 12 counties of the Roman Catholic Diocese of Rochester.

- **Offices**
  - A 1099 Jay Street, Rochester—Main Office
  - B 1 Keuka Business Park, Penn Yan

- **Group Homes**
  - A Stony Creek Apartments, Rochester
  - B Cloverdale Street, Rochester
  - C Tryon Estates, Rochester
  - D Holt Road, Webster
  - E Tryon Park, Rochester
  - F Newcastle Road, Rochester
  - G Westerlo Avenue, Rochester
  - H Catherine Street, Lyons
  - I Sohn Alloway Road, Lyons
  - J Main Street, Penn Yan
  - K Main Street, Penn Yan
  - L Route 54, Penn Yan
  - M Pickering House, Penn Yan

**Catholic Charities Community Services**

1099 Jay Street, Building J
Rochester, NY 14611
Phone: 585-339-9800
Fax: 585-339-9377
Email: cccs@dor.org

**Regional Office**

One Keuka Business Park
Penn Yan, NY 14527
Phone: 315-536-2749
Fax: 315-536-2451

Services are provided to all people without regard to race, religion, ethnicity, sexual orientation, age, ability, gender or ability to pay.

[www.cccsrochester.org](http://www.cccsrochester.org)
Consolidated Balance Sheet
December 31, 2016

ASSETS
CURRENT ASSETS:
- Cash and equivalents $ 127,934
- Restricted deposits 603,755
- Investments 726,823
- Accounts receivable, net 2,122,159
- Grants receivable 513,890
- Prepaid expenses 101,710
  Total current assets 4,196,271
OTHER ASSETS:
- Tenant security deposits 3,693
- Investments—endowment 432,373
- Restricted deposits 42,771
- Property and equipment, net 1,560,893
  Total other assets 2,039,730

TOTAL ASSETS $ 6,236,001

LIABILITIES AND NET ASSETS
CURRENT LIABILITIES:
- Accounts payable $ 774,159
- Accrued liabilities 862,187
- Due to affiliates 107,418
- Current portion of long-term debt 104,208
- Deferred revenue 435,005
  Total current liabilities 2,282,977

TELENT SECURITY DEPOSITS 3,693
LONG-TERM DEBT, net of current portion 144,438
CAPITAL ADVANCES 950,723
  Total liabilities 3,381,831

NET ASSETS:
- Unrestricted 2,346,356
- Temporarily restricted 75,441
- Permanently restricted 432,373
  Total net assets 2,854,170

TOTAL LIABILITIES AND NET ASSETS $ 6,236,001

Consolidated Activities/Change in Net Assets
For the Year Ended December 31, 2016

SUPPORT AND REVENUE: $12,736,487

Medicaid $9,550,824
Grants and Contracts $1,955,731
Client Fees $935,675

EXPENSES: $12,865,722

Program $11,209,877
Management and General $1,490,772
Fundraising $165,073

DEFICIENCY OF SUPPORT AND REVENUE OVER EXPENSES $ (129,235)
INVESTMENT INCOME, net 105,534
ENDOWMENT INCOME $20,833
APPROPRIATED FOR EXPENDITURE

CHANGE IN NET ASSETS (44,534)

NET ASSETS—beginning of year 2,898,704
NET ASSETS—end of year $ 2,854,170

Catholic Charities Community Services is deeply grateful to all the individuals, corporations, foundations, government entities, and our community, whose generous gifts have supported our work. Every effort has been made to ensure accuracy; nonetheless, in listings of this length, errors and omissions may occur. If your name has been misspelled, omitted, or listed incorrectly, please accept our apologies and bring the mistake to our attention so we can correct our records.

Individuals
- Mr. Timothy Abbamonte
- Mr. and Mrs. Charles Adams
- Mr. Anthony Adams, Jr.
- Mrs. Mary J. Addino
- Mr. Matt Albanese
- Ms. Sarah L. Allen
- Mrs. Kathryn Aman
- Mr. Bruce Anderson
- Anonymous
- Mrs. Luann Argenta
- Mr. William Auble
- Mr. Robert Auerhahn
- Mr. Thomas Bach
- Ms. Cristina Bahr
- Mr. Michael Baker
- Mr. John Balinsky
- Mr. Carla Baliva
- Mr. and Mrs. Donald A. Barone
- Mr. Francis R. Basile
- Ms. Jean M. Bayer
- Mr. Michael Chabalik
- Mr. Peter Cavanaugh
- Mr. Jason Cauri
- Mrs. Penny Coon
- Ms. Michele Renee Boyd
- Ms. Joan Brandenburg
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- Ms. Krista Brown
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- Mr. Peter Bryant
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- Mr. Ronald D. Carthen
- Mr. Frank Cassara
- Mr. Mike Cassidy
- Ms. Marcia Catallo
- Mr. Jason Cauri
- Mr. Peter Cavanaugh
- Mr. Michael Chabalik
- Mr. and Mrs. Richard Chapman
- Ms. Suzanne M. Chapman
- Ms. Elizabeth Chatterton
- Ms. Barbara Clark
- Bishop Emeritus Matthew Clark
- Mr. Terence Clas
- Mr. David Clas
- Ms. Catherine A. Clauss
- Mr. and Mrs. Shane Clinton
- Mr. Adam Clouden
- Mr. Jonathan Clune
- Ms. Keri Cockman
- Ms. Mary Condon
- Mrs. Laurie A. Conlon
- Mrs. Penny Coon
Corporations/Organizations

Advantage Federal Union
Alesco Advisors, LLC
Amazon Smile Foundation

America's Charities
Arc Stores
Auto Stop
Benefit Resource, Inc.
BHI Energy
BIAWYS
Book1One
Camp Stella Maris
Canandaigua National Bank & Trust
Catholic Charities of Wayne County
Causeway Community Partners
Cesare M. and Lucy Gentile
Living Trust
Charity Golf International
Charles F. Ryan Realtors, LLC
Combined Insurance Company
Companion Care of Rochester
Complete Payroll Processing, Inc.
Current Service, Inc.
Daisy Marquis Jones Foundation
Dan Fulmer Construction, Inc.
Early Childhood
Development Initiative
EPIC Advisors, Inc.
Exelon Foundation
Family First Federal Credit Union
Finger Lakes Performing
Provider System
First Niagara Bank
Friends of Harry Bronson
Frontier Glass, Inc.
Full MeasSure
Genesis Communications
Giuseppe and Mary Gentile TTEE
Graves Brothers, Inc.
H&R Block
Heritage Christian Services, Inc.
Holy Sepulchre Cemetery/
Ascension Garden
Lawley, Andolina, Verdi
Insurance Agency
Littler Mendelson
M&T Bank
Marguerite Traphagen Foundation
Mason Marketing LLC
Medical Motor Service of Rochester
Medisked, LLC
Mengel Metzger Barr & Co. LLP
MidWest Financial Group
Nacca & Capizzi LLP
Nagel Consulting, LLC
Network For Good
Nixon Peabody, LLP
Oaster and Associates
Office of Assemblyman
Joseph Morrelle
O'Flynn Campaign Fund
Our Lady Queen of Peace
Panther Graphics
Photikon Corporation
PMA Companies
Principal Financial Group
RBMC, LLC
Rochester Colonial Manufacturing
Roxanne's Cleaning, Inc.
Royal Order of Moose 2030
Siness Services, Inc.
Small Business Council
St. Charles Borromeo Church
St. Louis Church
The Chabalik Group
at Merrill Lynch
Rochester Area Community
Foundation/Developmental
Disabilities Giving Circle
The Housing Council at PathStone
Underberg & Kessler
Veterans' Outreach Center
Vision Dodge Chrysler Jeep
VP Supply Corp.
W.B. Mason
Waldorf Risk Solutions
Wal-Mart
Wegmans
Wegmans, Customer Relations
Western New York Doll Club
Woods Oviatt Gilman, LLP

Gifts In Kind

Adventure Landing
Altitude Trampoline Park
AMF Empire Lanes
Anthony J. Costello
and Son Development
Aratari Auto Finishers
Big Oak Driving Range
Bill Gray's
BJ's Wholesale Club
Black and Blue Steak and Crab
Black Button Distilling
Bowl-O-Roll
Braemar Country Club
Brennan Auto, Inc.
Brighton Personal Training
Cats Exclusively Veterinary Hospital
Century Liquor and Wines
Champion Hills Country Club
Champions Golf Center
Cheesy Eddies
Churchville-Chili Senior High School
Coca Cola Bottling Co.
Colonial Belle Erie Canal Boat Tour
Country Club Liquor
Crazy Dog T-Shirts
Crimper Studio
Dave and Busters
Deerfield Country Club
Delta Sonic
Diane Prince Furniture and Gifts
Downstairs Cabaret Theatre
Eagle Vale Golf Club
East Avenue Inn & Suites
East End Pizza and Deli
Eastern Managed Print Network
Eastside Dog Services, LLC
Edibles Restaurant and Bar
Elmer's Brighton Garage
eLogic
Euphoria Liquor Emporium
Fairport Brewing Company
Family First Federal Credit Union
Fresh Skin and Body
Genesee Brewing Company
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Mr. and Mrs. Mike Girvin
Mr. and Mrs. Frank Sapienza, Jr.
Mr. and Mrs. Doug Hudson
Mr. and Mrs. Daniel J. O’Neill, III
Mr.和Mrs. Chris Breed
Mr. and Mrs. Bryan Busacco, Jr.

Mother of Sorrows Church
Mostly Clay
Mint Salon

Mr. Evan Lowenstein
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Mr. Mario Arena
Mr. Michael Cadle
Mr. Rick Santowski
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Mrs. Laura Crandall
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and Mr. Tim Lyster
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Ms. Danielle Roque
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Ms. Lindsay LaBella
Ms. Lisa Dunlap
Ms. Lori Barnatones
Ms. Mary F. Holleran
Ms. Rebecca Ayers
Ms. Sarah Amorese
Ms. Shari Cap
Ms. Stephanie Cadle
Ms. Sue Cancilla
Ms. Wilda Liana
Niagara Celtic Festival
NY Crane and Services
Oak Hill Country Club
Ontario Country Club
Parkside Diner

Pelican’s Nest
Performance Hobbies
Perri’s Pizza
Pole Position
PTC
Pyramid Brokerage Co.
Radisson Riverside
Raymour & Flanigan
RCIPA
RDC Drugs
ROC City Bottoms
Rochester Americans
Rochester Celtic Festival
Rochester Knighthawks
Rochester Museum
and Science Center
Rochester Philharmonic Orchestra
Rochester Red Wings Baseball
Rock Ventures
Rohrbach Brewing Company
Salvatore’s Pizzeria
Scott Miller Salon
Seabreeze Amusement Park
Seneca Park Zoo
Shapiro, DiCaro & Barak
Sirens Services, Inc.
Sirens Vending Services
Sky Zone Trampoline Park
Sportworks Family Fun
St. Charles Borromeo Church
St. John the Evangelist
St. Kateri Mother’s Group
St. Mary of the Assumption
St. Pius Tenth Church
St. Pius Tenth School
St. Stanislaus Kostka Church
St. Thomas More/
Queen of Peace Parish
Stoneyard Brewing Company
Strathallan Double Tree by Hilton
Stuart’s Spices
Sunrise Imaging
Super Cuts
Sutherland Group ADP
Swiftwater Brewing Company
Tantalos Photography
TEK Systems
Temple Bar
Terry Hills Golf Course
The Bop Shop
The Pheasant Golf Links
Thirsty’s
Top’s Friendly Markets
Toshia AV Solutions
Town of Perinton
Turf Hill Craft School
Ventosa Vineyards
Veritiv
Village Smoke Or Vape
Wal-Mart
Water’s Chocolate
Wegmans
Whispering Pines
Wick-edly Sent
Woodcliff Hotel and Spa
WXXI & The Little Theater
Zion House

In Memory of
Ms. Reva Abbott
Ms. Cheryl Albanese
Mr. Anderson Anderson
Mr. Ted Bondi
Ms. Joanna Catallo
Mr. Gary Clark, Jr.
Mr. Gary Clark, Sr.
Ms. Rosa Conti
Ms. Anne M. Cregan
Mr. Brandon DelCorvo
Ms. Joan Farr
Ms. Megan Garbach
Ms. Garvey Garvey
Mr. Paul Hosenfeld
Mr. Daniel Hurley
Ms. Dawn Labarge
Ms. Dorothy Maier
Ms. Patricia Riley
Mr. James Savard
Ms. Rita Schreib
Ms. Antoinette Scott
Mr. Forrest Seileman
Ms. Donna Sisson
Ms. Marcella Taillie
Mr. Michael Termine
Ms. Noella Thivierge
Mr. Michael Vail

In Celebration of
Catholic Charities
Community Services
Bishop Emeritus Matthew Clark
Hughes/Kroft Family

In Honor of
Mr. Don Alhart/WHAM 13
Mr. Jack Balinsky
Ms. Michele Boyd
Bishop Emeritus Matthew Clark
Ms. Martha Clark
Mr. Dan Entress
Homeless Vets
Ms. Karen Johnson
Mr. and Mrs. Bill Kirk
Sister Barbara Lum
Mr. Stephen R. Mack
Mr. Earle McIntosh
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Ms. Nancy O’Mara

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Mr. Stevan Ramirez
Ms. Anne E. Sawyko
Mr. Eric Sterling–Benton House
Ms Lynn Sullivan
Mr. M. Tomaino
Mr. James Toomey
Ms Lori VanAuken
Ms. Betty White
Save the Date!

7TH ANNUAL BREAKFAST WITH FRIENDS
Hyatt Regency, Rochester • Friday, March 2, 2018

22ND ANNUAL CELEBRITY GOLF TOURNAMENT
Country Club of Rochester • Monday, July 23, 2018

Visit our new web site often for program information, news and events, ways you can help and to join our mailing list.